



## **FAQs – Registration process for Khyber IDPs** **(both for on-camp and off-camp IDPs)**

**Note:** This document has been prepared by IOM – Humanitarian Communications for the field staff of the humanitarian community. The answers have been provided by the relevant authorities and changes may occur according to the situation on ground.

Eligible Khyber IDPs from Bara tehsil are currently being registered at Jalozai Camp.

### **Eligibility for Registration**

Only those IDPs are eligible for registration who are

- present in person for registration; and
- are from a notified tribe and area

Computerized National Identity Cards (CNICs) will be the major source of verification of an IDP's place of origin. Both addresses on the CNIC (i.e. the IDP's current and permanent address) must be from the notified area.

### **General Implementation Modalities for the Registration of IDPs**

- Registration will be conducted from 0900 till 1500 hours on Monday to Saturday;
- Separate registration desks will be established for women and children and other vulnerable groups, for example, elderly persons and persons with disabilities, and their registration will be prioritized
- Registration process will consist of two stages; at the first stage, basic details of IDP's are recorded. At second stage, IDP's are verified as being eligible before being given an IDP registration certificate if eligible.

This FAQs document provides information to the Khyber IDPs on:

- Registration Procedures

**Which families will be registered for assistance?**

All families belonging to the notified tribes or notified villages and having CNICs which have both addresses from the notified areas.

**What is the process of registration for Khyber IDPs?**

There are 2 stages in the registration process;

**Stage 1 (NRC Registration Point)**

- Upon arrival to the NRC Registration Point, IDPs will be asked about their basic details
- Then the IDPs will be issued a token and will be asked to return to the registration centre in two days for stage 2 registration at IRC Registration Point
- Verification of the information will be carried and those registered before will not be registered again
- IDPs will be asked if they would like to stay in the camp or off camp. In case they wish to stay in the camp, tented accommodation will be provided. They will not be provided any tent in case they choose to stay off camp

**Stage 2 (IRC Registration point)**

- IDPs will visit the IRC Registration Point on the day mentioned on their tokens
- Verified and eligible IDPs will be issued Registration Documents upon presentation of their tokens
- IDPs will be referred to the UNHCR NFIs distribution point and to the WFP distribution point for collection of NFIs and Food. This assistance is available to both on and off camp IDPs
- Eligible IDPs facing problems with their CNICs and registration, will be referred to help/grievance desks to be assisted and counseled as appropriate
- Separate desks for vulnerable, men and women will be set up to facilitate the IDPs

**Are there any specified days for registering the different tribes of Khyber IDPs?**

Yes, registration will be done tribe wise according to the schedule as indicated below:

- On Monday, Akakhel
- On Tuesday, Malik Din Khel
- On Wednesday, Kamar Khel
- On Thursday, Stori Khel/Zaka Khel
- On Friday, Sepah
- On Saturday, Shalober Qamber Khel

**What should an IDP do if he/she is an IDP of Khyber Agency but not yet registered?**

Registration is on-going in Jalozai Camp for both on and off camp IDPs. Unregistered IDPs should initially approach the Registration Points to be eligible for the assistance. Keep in mind, if husband and wife both try to register themselves simultaneously, it can block their assistance.

**What do IDPs need to be registered?**

An IDP must have a valid CNIC with both addresses from the notified areas.

**What do IDPs do if they are IDPs but do not have a CNIC?**

They should apply for a CNIC and obtain a NADRA token. They can also approach the Grievance Desk established near the Registration Points if they need advice.

**What if someone wishes to stay where they are currently, i-e with host families, and does not want to stay in camp?**

IDPs can choose to stay in or outside the camp. A tent will be provided if they are staying in the camp.

**How do I get a tent to live on camp?**

You will be asked at the registration point about your choice. If you intend to stay in the camp, you will be provided tented accommodation.

**What should an IDP do if he/she is registered and was receiving any assistance but was then told it was blocked?**

Assistance is blocked to IDPs when there is a concern that they are ineligible due to data and registration issues. If an IDP believes that his/her food has been incorrectly blocked, he/she can seek assistance and advice from the nearest Grievance Desk.

If you have more questions that have not been answered,  
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